



PRESTIGE COMMUNITY CREDIT UNION NEWSLETTER

FALL, 2019



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Upcoming Holiday Schedule

We will close on the following:
Oct 14th - Columbus Day
Nov 11th - Veterans Day
Nov 28th - Thanksgiving Day
Dec 25th - Christmas Day
Jan 1st - New Year's Day

Coming Soon: Prestige Home Banking Upgrade

We are pleased to announce that we will be upgrading our Prestige Home Banking service on **November 5, 2019** to bring you a more powerful experience than ever before. The new system will deliver the latest in smart technology to simplify, speed up and centralize your financial management tasks for convenient one-stop, nonstop access. It's the future of banking and it's almost here.

We will provide you with more detailed information in the coming weeks, but here is a sneak peek at just some of the new features you will enjoy with the upgrade:

- Updated User Friendly Interface
- Integrated Debit & Credit Card Controls
- Text Banking
- Improved E-statements
- New Mobile App (with integrated Card Controls, Bill Pay and Biometric Security)
- Cash-back purchase rewards (Adding in early 2020)
- Secure Chat to dedicated support representatives (Adding in early 2020)

Best of all, this upgrade is completely FREE for you. It's just one more way we demonstrate our commitment to providing you with unsurpassed solutions and service.

Prestige Home Banking upgrade for more power and control.



We do business in accordance with the Federal Fair Housing Law and the Equal Opportunity Act.

2020 Board of Directors Nominations

Three current members of the Board of Directors terms are expiring at the Annual Meeting in April 2020. The following people have been nominated for election to the Board:

Rhonda Lane • Ta Li • Kimberly Rotto

Any member of the credit union who has the qualifications and willingness to serve can apply to be on the ballot. A Director Application and Agreement to Serve can be obtained from the credit union, along with a copy of an official petition requiring the signatures of 1% (85) eligible members. Contact Sammy Shanafelt, for copies. The petition and signed application must be filed by February 21, 2020, to be considered by the nomination committee for inclusion on the ballot. There will be no nominations from the floor at the Annual Meeting.



- Personal and family budgeting
- Understanding your personal credit report and how to improve your score
- Personal money management
- Debt repayment
- Avoiding bankruptcy, foreclosure, and repossession

Do you need a little expert help in cleaning up your finances? Call GreenPath to speak with a financial counselor today, **free of charge!** 877-337-3399. Their services are free to all members of Prestige Community Credit Union.

COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

Prestige Community Credit Union
 P.O. Box 802631
 Dallas, Texas 75380
 972-715-4444
 info@prestigecu.org

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, Texas 78752-1699, Telephone Number: (512) 837-9236, Fax (512) 832-0278; email: complaints@tud.texas.gov, Website: www.tud.texas.gov.

DOCUMENTS AVAILABLE TO MEMBERS

Upon request, a member is entitled to review or receive a copy of the most recent version of the following documents:

1. Balance Sheet and Income Statement
2. A summary of the most recent annual audit
3. Board policy regarding access to the articles of incorporation, bylaws, rules, guidelines and board policies
4. Internal Revenue Service Form 990

The credit union Privacy Policy and Annual Report are available online at www.prestigecu.org.